

# memo

DATE: May 25, 2018  
TO: Healthcare Practitioners Participating in the Minnesota Medical Cannabis Program  
FROM: Megan Thompson, OMC Operations Supervisor  
SUBJECT: Patient Registration-Application Processing Time

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The Minnesota Office of Medical Cannabis (OMC) has seen a significant increase in the number of prospective patients inquiring about the status of their medical cannabis application. Per Minnesota Statute 152.27, Subd 6 (a): The commissioner shall approve or deny a patient's application for participation in the registry program within 30 days after the commissioner receives the patient's application and application fee.

Prospective patients who contact the OMC within 30 days of the submission of their application to check on the status of the application can delay the approval of the application. The same employees who answer e-mails and phone calls also review and approve the applications. OMC employees must review each application to ensure the information required by MN Statute is accurate and complete. Applicants can reduce the processing time by ensuring their application is complete and by providing correct documents in a legible form.

Healthcare practitioners can help reduce processing time by informing their patients of the 30-day approval timeframe and by instructing their patients to not repeatedly contact the OMC about the status of their application.

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Your help with communicating this information to your patients and other healthcare practitioners as well as your ongoing support of the MN Medical Cannabis program are greatly appreciated.

Thank you,



Megan Thompson, M.A.  
Operations Supervisor  
Office of Medical Cannabis

651-539-3008